



**Sopro**

**Professional Tiling Systems**

bringing european innovation

**smet**<sup>®</sup>

# Featured Products

Primers	Levelling Compounds	Tanking	Adhesives	Grouting & Jointing	Ancillary Items
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Sopro GD 749 Primer



Sopro FS 15® plus  
Levelling Compound



Sopro FDF  
Tanking Membrane



Sopro FKM® XL 444



Sopro DF 10®



Sopro FDP 558  
Tiling Board



Sopro HPS 673  
Bonding Primer



Sopro AFS 561  
CA Levelling Compound



Sopro DSF® 523  
Tanking Membrane



Sopro FKM® Silver 600



Sopro Sanitary Silicone



Sopro EFH 569  
Underfloor Heating



Sopro HE 449  
Bonding Emulsion



Sopro RAM 3®  
Patch Compound



Sopro DB 438  
Sealing tape



Sopro AHK 560



Sopro Marble Silicone



Sopro Cleaning & Care Products



Sopro DE 014/015  
Sealing Corners



Sopro PUK 503  
PU-Adhesive



Sopro GH 564  
Crack Repair Resin



Sopro DMB 091  
Sealing Collar



# 1. Professional Tiling Systems and Application Guide by various Substrates

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# 1.1 Old or Existing Tiles



## Substrate

Existing tiles after cleaning

## Substrate Preparation

Sopro HPS 673 Bonding Primer



## Contact Coat and Combed Bed

Sopro FKM® XL 444

or

Sopro FKM® Silver 600



## Grouting and Jointing

Sopro DF 10®

Sopro Sanitary Silicone



1. Apply Sopro HPS 673 Bonding Primer onto clean and dry tiled substrate using a lambswool roller.
2. Apply the selected mixed adhesive onto the primed substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the surface.
3. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
4. Apply and press the new tile into the fresh adhesive bed.
5. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
6. Apply Sopro Sanitary Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

# 1.2 Wood



## Substrate

Wood and Timber Substrate

## Substrate Preparation

Sopro HPS 673 Bonding Primer



## Contact Coat and Combed Bed

Sopro FKM® XL 444

or

Sopro FKM® Silver 600



## Decoupling

Sopro FDP 558 Tiling Board



## Contact Coat and Combed Bed

Sopro FKM® XL 444  
or Sopro FKM® Silver 600



## Grouting and Jointing

Sopro DF 10® Sopro Sanitary  
Silicone



1. Apply Sopro HPS 673 Bonding Primer onto clean and dry tiled substrate using a lambswool roller.
2. Apply the selected mixed adhesive onto the primed substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the surface.
3. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
4. Apply and press the (9-15mm) board into the fresh adhesive bed.
5. Apply the mixed adhesive onto the primed substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the surface.
6. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
7. Apply and press the new tile into the fresh adhesive bed.
8. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
9. Apply Sopro Sanitary Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

## 1.3.1 Sand & Cement Floor Screed - Internal



### Substrate

Sand & Cement Floor Screed with cracks repaired using Sopro GH 564 Crack Repair Resin



### Substrate Preparation

Sopro GD 749 Primer



### Levelling

Sopro FS 15® plus Levelling Compound



### Contact Coat and Combed Bed

Sopro FKM® XL 444 or Sopro FKM® Silver 600



### Grouting and Jointing

Sopro DF 10®

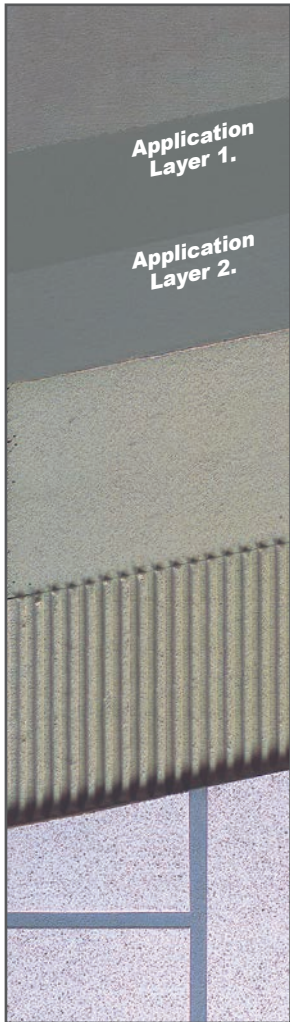


Sopro Sanitary Silicone



1. Clean substrate and cracks from all dust, laitance, grease or other weak materials.
2. Mix the Crack Repair Resin with the hardener and pour into the cracks.
3. When crack is completely filled blind the resin on the surface with quartz sand.
4. When resin has hardened remove all loose quartz sand by brush or vacuum cleaner.
5. Apply primer onto clean substrate as directed.
6. Apply Sopro FS 15® plus Levelling Compound if required.
7. Apply the selected mixed adhesive onto the primed substrate using a trowel as a floated coat/ contact coat, pressing the adhesive into the surface.
8. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
9. Apply and press the new tile into the fresh adhesive bed.
10. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
11. Apply Sopro Sanitary Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

## 1.3.2 Sand & Cement Floor Screed - External (Balcony/Terrace)



### Substrate

Pre-dampened Outdoor Sand & Cement Floor Screed on balcony

Patch, smooth or create falls using Sopro RAM 3® Patch Compound



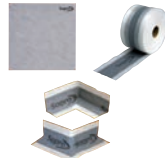
### Tanking Membrane

Sopro DSF® 523 Tanking Membrane



### Sealing Tape

Sopro DB 438  
Sopro DE 014/015  
Sopro DMB 091



### Contact Coat and Combed Bed

Sopro FKM® XL 444

or

Sopro FKM® Silver 600



### Grouting and Jointing

Sopro DF 10®

Sopro Sanitary Silicone



1. Pre-dampen the substrate prior to application of tanking membrane.
2. Patch, smooth or create falls using Sopro RAM 3® when required. Apply Sopro HE 449 Bonding Emulsion prior to application of Sopro RAM 3®.
3. Apply Sopro DSF® 523 Tanking Membrane in 2 no. coats.
4. Use Sopro sealing tape, internal and external corners and collars.
5. Apply the selected mixed adhesive onto the primed substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the dry Tanking Membrane surface.
6. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
7. Apply and press the new tile into the fresh adhesive bed.
8. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
9. Apply Sopro Sanitary Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

## 1.3.3 Calcium Sulphate Floor Screed - Anhydrite and Alpha Hemihydrate



### Substrate

Calcium Sulphate (CA) Floor Screed

### Substrate Preparation

Sopro GD 749 Primer



### Levelling

Sopro AFS 561 CA Levelling Compound



Contact Coat and Combed Bed < 400 x 400mm tile

Sopro AHK 560



Contact Coat and Combed Bed > 400 x 400mm tile

Sopro FKM® Silver 600



### Grouting and Jointing

Sopro DF 10®



Sopro Sanitary Silicone



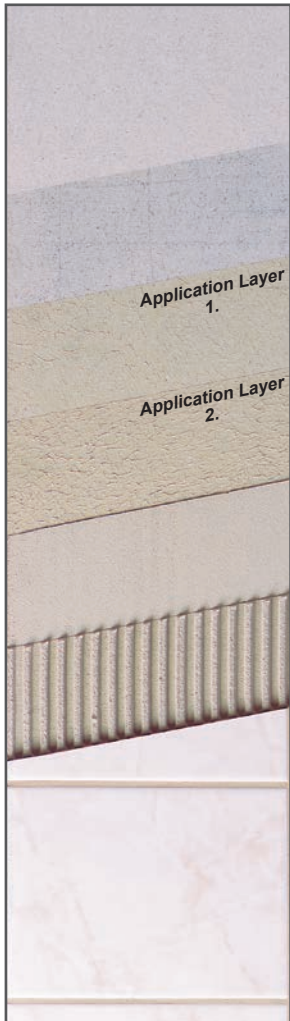
1. Apply Sopro GD 749 Primer onto clean and prepared Calcium Sulphate Floor Screed.
2. Apply Sopro Sopro AFS 561 CA Levelling Compound if required and prime again when dry.
3. For ceramic tiles and fully vitrified stoneware < 400 x 400mm, use Sopro AHK 560 adhesive.
4. For ceramic, discoloration-sensitive natural stone tiles and fully vitrified stoneware > 400 x 400mm use Sopro FKM® Silver 600 adhesive in buttering and floating method.
5. Apply the appropriate mixed adhesive onto the primed substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the surface.
6. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
7. Apply and press the new tile into the fresh adhesive bed.
8. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
9. Apply Sopro Sanitary Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

### Alternative Required Products:

Tanking: Bathrooms and wetrooms require suitable tanking (Sopro ADS 630 Tanking Kit) prior to tiling.



# 1.4 Gypsum Board / Plaster Board - Domestic Bathrooms



### Substrate

Gypsum Board / Plaster Board

### Substrate Preparation

Sopro GD 749 Primer



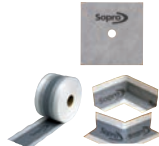
### Tanking Membrane

Sopro FDF  
Tanking Membrane



### Sealing Tape

Sopro DB 438  
Sopro DE 014/015  
Sopro DMB 091



### Contact Coat and Combed Bed

Sopro FKM® XL 444

or

Sopro FKM® Silver 600



### Grouting and Jointing

Sopro DF 10®

Sopro Sanitary Silicone



1. Apply Sopro GD 749 Primer onto clean gypsum board / plaster board.
2. Apply Sopro FDF Tanking Membrane onto dry primed substrate in 2 coats.
3. Use Sopro sealing tape, internal and external corners and collars.
4. Apply the selected mixed adhesive onto the tanked substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the surface.
5. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
6. Apply and press the new tile into the fresh adhesive bed.
7. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
8. Apply Sopro Sanitary Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

### Alternative Product:

Tanking Membrane: Sopro DSF® 523 Tanking Membrane

## 1.5.1 Concrete - Internal



### Substrate

Concrete

### Substrate Preparation

Sopro GD 749 Primer



### Contact Coat and Combed Bed

Sopro FKM® XL 444

or

Sopro FKM® Silver 600



### Grouting and Jointing

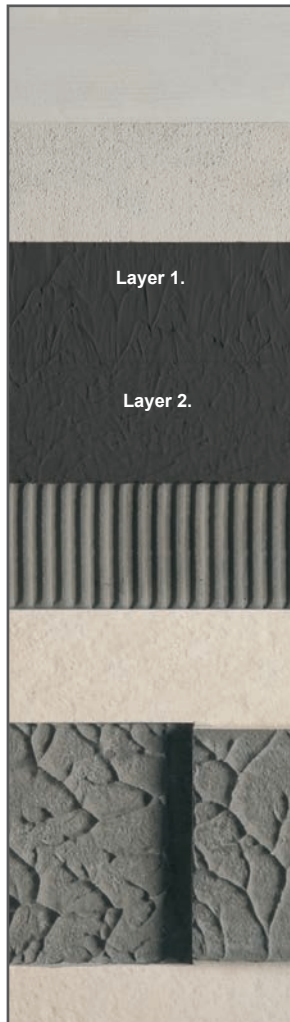
Sopro DF 10®

Sopro Marble Silicone



1. Apply Sopro GD 749 Primer onto clean and prepared concrete substrate.
2. Apply the selected mixed adhesive onto the primed substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the surface.
3. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
4. Apply and press the new marble tile, or colour discoloration sensitive natural stone tile into the fresh adhesive bed.
5. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
6. Apply Sopro Marble Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

## 1.5.2 Concrete - External (Balcony)



### Substrate

Outdoor Concrete

### Substrate Preparation

Patch, smooth or create falls using Sopro RAM 3®



### Tanking

Sopro DSF® 523  
Tanking Membrane



### Contact Coat and Combed Bed

Sopro FKM® XL 444

or

Sopro FKM® Silver 600



### Grouting and Jointing

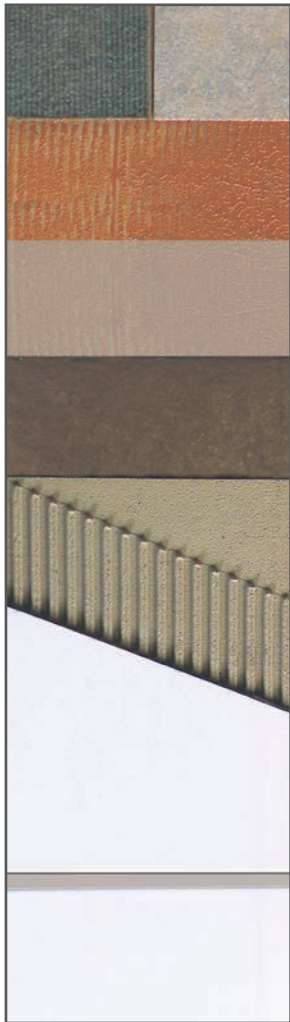
Sopro DF 10®

Sopro Sanitary Silicone



1. Patch, smooth or create falls using Sopro RAM 3® when required. Apply Sopro HE 449 Bonding Emulsion prior to application of Sopro RAM 3®.
2. Apply Sopro DSF® 523 Tanking Membrane in 2 no. coats.
3. Apply the selected mixed adhesive onto the primed substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the dry Tanking Membrane surface.
4. Apply and press the new tile into the fresh adhesive bed.
5. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
6. Apply Sopro Sanitary Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

# 1.6 Old Adhesive Residue



## Substrate

Mineral Substrate with old textile, pvc or lino adhesive.

## Substrate Preparation

Sopro HPS 673 Bonding Primer



## Levelling

Sopro FS 15® plus Levelling Compound



## Contact Coat and Combed Bed

Sopro FKM® XL 444 or Sopro FKM® Silver 600



## Grouting and Jointing

Sopro DF 10®

Sopro Sanitary Silicone



1. Apply Sopro HPS 673 Bonding Primer onto clean and dry tiled substrate using a lambswool roller.
2. Apply Sopro FS 15® plus Levelling Compound as directed onto dried primed substrate.
3. Apply the selected mixed adhesive onto the primed substrate using a trowel as a floated coat/ contact coat, pressing the adhesive into the dry primed surface.
4. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
5. Apply and press the new tile into the fresh adhesive bed.
6. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
7. Apply Sopro Sanitary Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

# 1.7 Metal



## Substrate

Metal

## Adhesive

Sopro PUK 503  
PU-Adhesive



## Grouting and Jointing

Sopro DF 10®



Sopro Sanitary Silicone



1. Make sure the metal substrate is dry and clean.
2. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
3. Apply and press the new tile into the fresh adhesive bed.
4. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
5. Apply Sopro Sanitary Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

# 1.8 Rendered Substrate - Natural Stone



### Substrate

Sand & Cement Render/Plaster

### Substrate Preparation

Sopro GD 749 Primer



### Contact Coat and Combed Bed

Sopro FKM® Silver 600



### Grouting and Jointing

Sopro DF 10®



Sopro Marble Silicone



1. Apply Sopro GD 749 Primer onto clean and prepared concrete substrate.
2. Apply the mixed adhesive onto the primed substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the surface.
3. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
4. Apply and press the new marble tile, or colour discoloration sensitive natural stone tile into the fresh adhesive bed.
5. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
6. Apply Sopro Marble Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

# 1.9 Rendered Substrate - Ceramic, Porcelain, Fully Vitrified Tile



### Substrate

Sand & Cement Render/Plaster

### Substrate Preparation

Sopro GD 749 Primer



### Contact Coat and Combed Bed

Sopro FKM® XL 444

or

Sopro FKM® Silver 600



### Grouting and Jointing

Sopro DF 10®



Sopro Sanitary Silicone



1. Apply Sopro GD 749 Primer onto clean and prepared concrete substrate.
2. Apply the selected mixed adhesive onto the primed substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the surface.
3. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
4. Apply and press the new marble tile, or colour discoloration sensitive natural stone tile into the fresh adhesive bed.
5. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
6. Apply Sopro Sanitary Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

## 2. Professional Tiling Systems and Application Guide by various Tiles

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## 2.1 Existing Floor Tiles - Tile over Tile



### Substrate

Clean existing floor tiles

### Substrate Preparation

Sopro HE 449



Sopro HPS 673



### Levelling

Sopro FS 15® plus Levelling Compound



### Contact Coat and Combed Bed

Sopro FKM® XL 444

or

Sopro FKM® Silver 600



### Grouting and Jointing

Sopro DF 10®



Sopro Sanitary Silicone



1. Apply Sopro HPS 673 Bonding Primer onto clean, level and dry tiled substrate using a lambs wool roller.
2. If the existing tiled substrate is not level, apply Sopro HE 449 Bonding Emulsion.
3. Apply Sopro FS 15® plus Levelling Compound as directed onto fresh primed substrate (wet in wet).
4. Apply the selected mixed adhesive onto the primed substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the surface.
5. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
6. Apply and press the new tile, or colour discoloration sensitive natural stone tile into the fresh adhesive bed.
7. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
8. Apply Sopro Sanitary Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

## 2.2 Existing Floor Tiles - Tile over Tile - Large Format



### Substrate

Clean existing floor tiles

### Substrate Preparation

Sopro HPS 673 Bonding Primer



### Contact Coat and Combed Bed

Sopro FKM® XL 444 or Sopro FKM® Silver 600



### Grouting and Jointing

Sopro DF 10®



Sopro Sanitary Silicone



1. Apply Sopro HPS 673 Bonding Primer onto clean, level and dry tiled substrate using a lambs wool roller.
2. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
3. Apply and press the new marble tile, or colour discoloration sensitive natural stone tile into the fresh adhesive bed. For large format tiles use buttering and floating method.
4. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
5. Apply Sopro Sanitary Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

## 2.3 Terracotta



### Substrate

Floor Screed

### Contact Coat and Combed Bed

Sopro FKM® XL 444



### Grout Cleaning Aid

Sopro AH 737  
Grout Cleaning Aid



### Grouting and Jointing

Sopro DF 10®



Sopro Marble Silicone



### Cleaning

Sopro ZSE 718  
Cement Film Remover



### Sealing

Sopro 736  
Terracotta Sealer



### Finishing

Sopro CDW 742  
Terracotta Wax Finish



### Care

Sopro CPM 738  
Terracotta Care 738



1. Apply Sopro GD 749 Primer onto clean and prepared screed substrate.
2. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
3. Apply and press the new terracotta tile into the fresh adhesive bed.
4. Apply Sopro AH 737 Grout Cleaning Aid onto the dry terracotta tiles using a mop.
5. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
6. Apply Sopro Marble Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays
7. Use Sopro ZSE 718 Cement Film Remover to remove any cement film residue.
8. Apply Sopro CES 736 Terracotta Sealer using a brush or lambswool roller.
9. Apply Sopro CDW 742 Terracotta Wax Finish in 2 no. coats onto the pre-sealed terracotta tiles.
10. To re-freshen shine, use Sopro CPM 738 Terracotta Care.

## 2.4 Natural Stone



### Substrate

Floor Screed

### Substrate Preparation

Sopro GD 749 Primer



### Contact Coat and Combed Bed

Sopro FKM® Silver 600



### Grouting

Sopro DF 10®

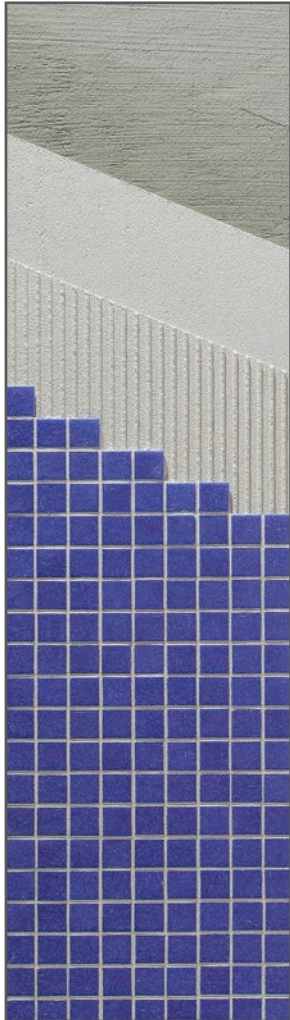


Sopro Marble Silicone



1. Apply Sopro GD 749 Primer onto clean and prepared concrete substrate.
2. Apply the mixed adhesive onto the primed substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the surface.
3. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
4. Apply and press the new marble or colour discoloration sensitive natural stone tile into the fresh adhesive bed.
5. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
6. Apply Sopro Marble Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

## 2.5 Glass Mosaic



### Substrate

Render or Floor Screed

### Substrate Preparation

Sopro GD 749 Primer



### Contact Coat and Combed Bed

Sopro FKM® Silver 600



### Grouting and Jointing

Sopro DF 10®

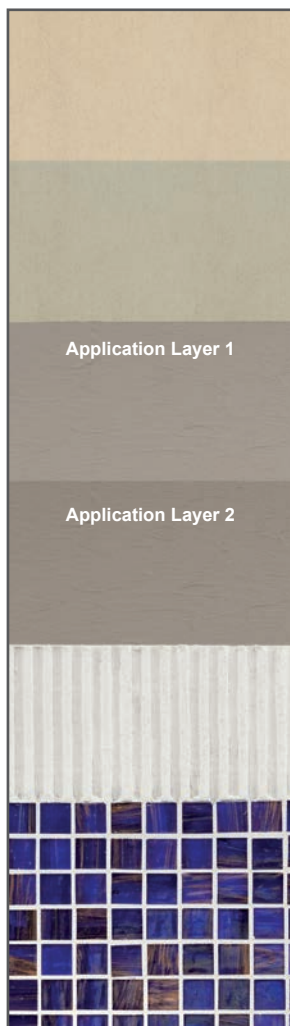


Sopro Marble Silicone



1. Apply Sopro GD 749 Primer onto clean and prepared substrate.
2. Apply the mixed adhesive onto the primed substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the surface.
3. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
4. Apply and press the new glass mosaic into the fresh adhesive bed.
5. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
6. Apply Sopro Marble Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

## 2.6 Glass Mosaic - Wetroom and Shower



### Substrate

Gypsum Board / Plaster Board

### Substrate Preparation

Sopro GD 749 Primer



### Tanking

Sopro FDF  
Tanking Membrane



Sopro DB 438  
Sopro DE 014/015  
Sopro DMB 091



### Contact Coat and Combed Bed

Sopro FKM® Silver 600



### Grouting and Jointing

Sopro DF 10®



Sopro Sanitary Silicone

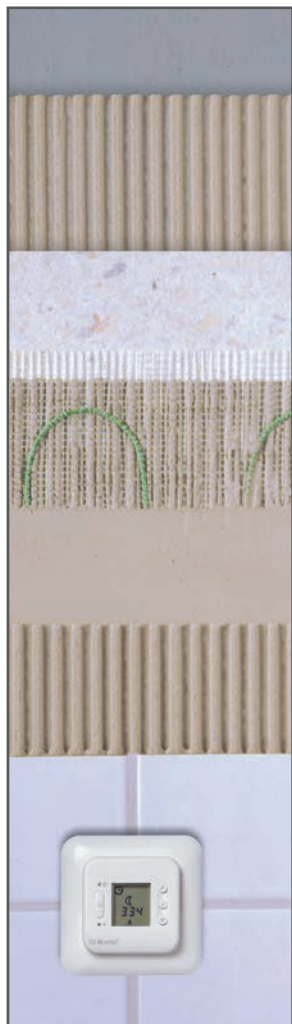


1. Apply Sopro GD 749 Primer onto clean gypsum board / plaster board.
2. Apply Sopro FDF Tanking Membrane onto dry primed substrate in 2 coats.
3. Use Sopro sealing tape, internal and external corners and collars.
4. Apply the mixed adhesive onto the tanked substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the surface.
5. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
6. Apply and press the new tile into the fresh adhesive bed.
7. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
8. Apply Sopro Sanitary Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

### Alternative Product:

Tanking Membrane: Sopro DSF® 523 Tanking Membrane

## 2.7 Electric Underfloor Heating



### Contact Coat and Combed Bed

Sopro FKM® XL 444



### Decoupling and Insulation

Sopro FDP 558  
Tiling Board



### Electric Underfloor Heating

Sopro EFH 569 Underfloor Heating



### Contact Coat and Combed Bed

Sopro FKM® XL 444



### Grouting and Jointing

Sopro DF 10®



Sopro Sanitary Silicone



1. Apply Sopro GD 749 Primer onto clean and prepared substrate.
2. Apply the mixed adhesive onto the primed substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the surface.
3. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
4. Apply and press the board into the fresh adhesive bed.
5. Lay out the electric underfloor heating mat as directed.
6. Remove the electric underfloor heating mat, apply the mixed adhesive onto the primed substrate using a trowel as a floated coat/contact coat, pressing the adhesive into the surface.
7. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed. Apply and press the underfloor heating mat into the fresh adhesive bed and smooth using a steel trowel. Apply adhesive bed and comb through with a notched trowel as a spreading gauge to provide a uniform ribbed adhesive bed.
8. Grout the tile joints using Sopro DF 10® Designer Grout after the adhesive has fully hardened.
9. Apply Sopro Sanitary Silicone in all flexible joints e.g. floor and wall perimeters and dividing bays.

# Bringing European Innovation

## SMET®

Smet Building Products Ltd is dedicated to delivering the leading names in building products direct from mainland Europe to Ireland and the UK. Our strength is delivering innovative high quality products supported by exceptional customer service. Thus, when selecting a tiling partner, leading German manufacturer Sopro Bauchemie GmbH, was chosen as the ideal partner in the manufacture of SMET Professional Tiling Systems range.

## Partner in Construction

Sopro's wide-ranging product portfolio, featuring a consistently high proportion of innovative products, addresses the full range of tiling and building chemical applications, while guaranteeing a product quality that complies, in all respects, with the strict standards set by professional applicators. These requirements include: straightforward application, maximum safety, durability and conformity with technical regulations, health at work provisions and environmental demands. A host of test certificates issued by recognized, independent institutes underline the impeccable quality of Sopro products.

## Service & Support

The SMET Professional Tiling Systems range of quality products are backed up with the expertise of a technical advisor. At SMET, we are site focused, providing you with industry specialists who will be with you on site to carry out moisture tests, provide training and support as well as demonstrate the Professional Tiling Systems materials. We don't believe in 'sell and forget', our policy is to continue to monitor the scheme to ensure a first class finish.

## A Guarantee For Quality

We recognise that, as a supplier of top quality building products and services, we must ensure our operations are carried out to the highest of standards. In order to achieve this, we operate a BSI registered EN: ISO 9001: 2008 quality management system that defines our working procedures and processes.

**Our customers agree, Smet Building Products Ltd is the only supplier they would ever wholeheartedly recommend.**

The details provided in this publication are based on current status of our technical knowledge and experience. Due to the large number of potential influencing factors when processing and applying our products, the operator remains responsible for conducting inspections and tests and these specifications therefore only constitute general guidelines. No legally binding assurance of defined properties or of suitability for these products for a specific application can be derived from this document. The operator is responsible at all times for ensuring full compliance with all intellectual property rights and any applicable legislation and directives. The publication of this document renders all previous editions obsolete. The SMET logo is a registered trademark of Smet Building Building Products Limited.

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